

Force Technologies Quality System

- Quality Registration: **AS9100 RevB/ISO9001:2008**
 - **AS9100RevC/ISO9001:2008 planned for May 2011**
 - Registrar: BSI Management Systems
 - Certificate : RS21690
 - Initial ISO Registration: October 1992
 - SC21 Signatory
- Quality Manual
- Structured to address all sections of the **AS9100RevB & ISO9001:2008** standards
 - Addresses:
 - Customer Satisfaction,
 - Continuous Improvement
 - Preventative Actions
 - Corrective Actions
 - Provides for Internal Audits of Quality System
 - Documentation Structure
- | | |
|--------------|---------------------|
| • Top Level: | Quality Manual |
| • Level 2a: | Processes |
| • Level 2b: | Infrastructure Maps |
| • Level 3a: | Procedures |
| • Level 3b: | Work Instructions |
| | Forms |



Document Title: Quality System	Description: Force Technologies Quality System	Doc: Notification Doc	Page: 1 Of 2
Document Number: ND0009	Confidential		

Dept: QA	Approval: AKS	Date: 25.03.10	Issue: 1	Copyright in this document/drawing belongs to Force Technologies Ltd and all rights are reserved. No reproduction of all or part of this document shall be made without the prior written consent of Force Technologies Ltd. This document contains information that may be confidential and its disclosure to others requires the written consent of Force Technologies Ltd.
© Force Technologies Ltd: Ashley Court, Henley, Marlborough, Wilts, SN8 3RH, UK				
www.forcetechnologies.co.uk				

Force Technologies Quality System

Internal Audits

- Defined Schedule of Internal Audits
- All functional departments Audited
- 2 Fully trained Internal auditors from various departments
- Audits based on ASI/ISO Standard, Industry Standards and internal procedures
- Review effectiveness of previous corrective actions
- Continuing ASI/ISO assessments by 3rd party every 6 months

Monitoring and Improvement

- Weekly QA meetings with key Managers
 - Review open CARs and any Internal issues
 - Review Operational requirements
 - Identify new equipment requirements
 - Discuss opportunities for improvements
 - Conduct risk analysis

Corrective Action System

- Sources.
 - Internal Audits
 - Customer Audits
 - 3rd party Audits
 - Customer Satisfaction Surveys
 - Customer complaints
- Quality Assurance reviews all CAR action Plans
- Responses with planned actions time sensitive
- All CAR's reviewed by management

